Information & Technology Governance
Executive Committee Meeting Minutes

January 22, 2024
Location: Online, via Zoom

In attendance

Chairs

- x Andreas Bohman
- x Sarah Norris Hall

Members

- x Lou Cariello
- x Anind Dey
- Sheila Edwards Lange
- x Kristin Esterberg
- x Mary Gresch
- x Mindy Kornberg
- x Fredrick Nafukho
- Simon Neame
- x Eric Neil
- x Mari Ostendorf
- Phil Reid
- Brad Simmons
- x Denzil Suite
- x Joy Williamson-Lott

Guests

- n/a

Support team:

- x Piet Niederhausen
- x Rupert Berk

Link to meeting material:

2024-01-22 I&T Governance Executive Committee Meeting
Minutes

Opening Remarks

- Andreas and Sarah welcomed the members to this kick-off of the executive tier of the new Information and Technology Governance, emphasizing the opportunities that this new structure would provide in terms of creating business value and reducing risk through wise investment in information and technology.
- The chairs also called out the importance for each member to commit their organization to the shared decisions that emerge from the group, to put “skin in the game.”
- Members then introduced themselves.

Discussion: I&T Governance: Status, Purpose, and Structure

- Piet Niederhausen gave an overview of the new I&T Governance model.
- The new model
  - Strives to maximize value for the University, minimize risk, and enable shared and transparent decision making with contribution by experts across the institution.
  - Seeks standardization of approaches, where appropriate
  - Includes both information and technology (hence “I & T”, not “IT”)
  - Is directive and brings decision-making authority to governance where that makes sense. Some roles at the University are still accountable by policy for decisions.
- Unit Representation
  - Several members supported the idea of a map to show representation.
  - The new I&T Governance website was shared to clarify initial membership. Because the University is so large, not all units will have a representative. All members are charged with representing the University rather than their unit and are responsible for understanding needs beyond their unit.
- I&T Chairs
  - Eric Neil championed the value of an I&T Chairs group, based on UW Medicine’s governance journey.
  - The plan is to launch the I&T Chairs group in Q1, 2024.
- Scope of domains
  - Several members encouraged the launch of the Academic Services domain as soon as reasonable.
  - Regarding research data, the Research Data Council may govern research data, but this needs to be clarified.

Discussion: Critical Success Factors

- Andreas again highlighted the importance of shared commitment to making this governance successful. He stressed the importance for members to lean in and align their units for the model to be successful.
- He also noted that we are still working out the way that policies and authority work with this new directive approach in governance.
- In its relationship to UW-IT, the Executive Committee will be expected to recommend and make decisions regarding the strategic direction for University business, but not the specific way in
which the directional decisions are implemented as information and technology services. It will be a symbiotic relationship in which service providers bring recommendations to and respond to recommendations from governance.

- Sarah noted that we need to make it very clear to units that we are working on this together and have a shared responsibility. We have limited incremental resources but also a lot of resources devoted to our units in totality as they support the academic mission of the university.
- Eric suggested that we also create space to share common needs and not just make decisions. He noted that, from a UW Medicine perspective, IT is a place where the entire University comes together and that it is a powerful opportunity to connect the organization to understand shared needs.

Updates: 2024 Q1 Themes

Andreas gave brief updates on the following:

- UW-IT strategic plan. UW-IT is working on getting its own house in order so that it can enable the work of the University.
- I&T recommendations from the legacy SMB regarding retiring services. Service Owners in UW-IT are working on next steps to retire services and UW-IT is committed to full transparency to governance on this work.
- Workday Sustainment. UW-IT has established Workday Coordination Services (WCS) to provide continuity with the Workday implementation and the financial transformation. The people that report up to this committee and other University leaders are making the decisions that UW-IT will coordinate.

Decisions

- None in this meeting

Next Steps

- Provide information about how units are represented in I&T Governance to members of the Executive Committee

Closing Remarks

Institutional I&T governance is about us. It sets the stage for you to be successful in moving the organization forwards. The directive approach is a responsibility to engage you with, not to present to you. We are all responsible for charging this future and thank you for stepping in.