# Information & Technology Governance Executive Committee Meeting Minutes

January 22, 2024

Location: Online, via Zoom

# In attendance

# Chairs

Х	Andreas Bohman
Х	Sarah Norris Hall

#### Members

Х	Lou Cariello
Х	Anind Dey
	Sheila Edwards Lange
Х	Kristin Esterberg
Х	Mary Gresch
Х	Mindy Kornberg
Х	Fredrick Nafukho
	Simon Neame
Х	Eric Neil
Х	Mari Ostendorf
	Phil Reid
	Brad Simmons
х	Denzil Suite
Х	Joy Williamson-Lott

# Guests

• n/a

# Support team:

Х	Piet Niederhausen
х	Rupert Berk

# Link to meeting material:

2024-01-22 I&T Governance Executive Committee Meeting

# Minutes

# **Opening Remarks**

- Andreas and Sarah welcomed the members to this kick-off of the executive tier of the new
  Information and Technology Governance, emphasizing the opportunities that this new structure
  would provide in terms of creating business value and reducing risk through wise investment in
  information and technology.
- The chairs also called out the importance for each member to commit their organization to the shared decisions that emerge from the group, to put "skin in the game."
- Members then introduced themselves.

# Discussion: I&T Governance: Status, Purpose, and Structure

- Piet Niederhausen gave an overview of the new I&T Governance model.
- The new model
  - Strives to maximize value for the University, minimize risk, and enable shared and transparent decision making with contribution by experts across the institution.
  - Seeks standardization of approaches, where appropriate
  - Includes both information and technology (hence "I & T", not "IT")
  - o Is directive and brings decision-making authority to governance where that makes sense. Some roles at the University are still accountable by policy for decisions.
- Unit Representation
  - o Several members supported the idea of a map to show representation.
  - The new <u>I&T Governance website</u> was shared to clarify initial membership. Because the
    University is so large, not all units will have a representative. All members are charged
    with representing the University rather than their unit and are responsible for
    understanding needs beyond their unit.
- I&T Chairs
  - Eric Neil championed the value of an I&T Chairs group, based on UW Medicine's governance journey.
  - The plan is to launch the I&T Chairs group in Q1, 2024.
- Scope of domains
  - Several members encouraged the launch of the Academic Services domain as soon as reasonable.
  - Regarding research data, the Research Data Council may govern research data, but this needs to be clarified.

#### **Discussion: Critical Success Factors**

- Andreas again highlighted the importance of shared commitment to making this governance successful. He stressed the importance for members to lean in and align their units for the model to be successful.
- He also noted that we are still working out the way that policies and authority work with this new directive approach in governance.
- In its relationship to UW-IT, the Executive Committee will be expected to recommend and make decisions regarding the strategic direction for University business, but not the specific way in

- which the directional decisions are implemented as information and technology services. It will be a symbiotic relationship in which service providers bring recommendations to and respond to recommendations from governance.
- Sarah noted that we need to make it very clear to units that we are working on this together and have a shared responsibility. We have limited incremental resources but also a lot of resources devoted to our units in totality as they support the academic mission of the university.
- Eric suggested that we also create space to share common needs and not just make decisions.
   He noted that, from a UW Medicine perspective, IT is a place where the entire University comes together and that it is a powerful opportunity to connect the organization to understand shared needs.

# **Updates: 2024 Q1 Themes**

Andreas gave brief updates on the following:

- UW-IT strategic plan. UW-IT is working on getting its own house in order so that it can enable the work of the University.
- I&T recommendations from the legacy SMB regarding retiring services. Service Owners in UW-IT are working on next steps to retire services and UW-IT is committed to full transparency to governance on this work.
- Workday Sustainment. UW-IT has established Workday Coordination Services (WCS) to provide
  continuity with the Workday implementation and the financial transformation. The people that
  report up to this committee and other University leaders are making the decisions that UW-IT
  will coordinate.

#### **Decisions**

None in this meeting

# **Next Steps**

 Provide information about how units are represented in I&T Governance to members of the Executive Committee

# **Closing Remarks**

Institutional I&T governance is about us. It sets the stage for you to be successful in moving the organization forwards. The directive approach is a responsibility to engage you with, not to present to you. We are all responsible for charging this future and thank you for stepping in.