Agenda

- Call to Order / Introductions
- Future of IT Governance
- Break Out Sessions
  - Topic 1 – WHY: Drivers & Outcomes
    > Breakout room
    > Report out & discuss
  - Topic 2 – WHAT: Scope & Priorities
    > Breakout room
    > Report out & discuss
- Takeaways, next steps
- Wrap up
Future of IT Governance: Introduction

Andreas Bohman
Vice President for UW-IT and CIO

UNIVERSITY of WASHINGTON
IT Governance Boards

- **IT Strategy Board**
  - Strategic Plans; Recommend Policies; Funding Strategies
  - Guidance on Strategic Direction
  - Refer Issues; Provide Input

- **IT Service Investment Board**
  - Provide Analysis; Identify Issues; Recommendations
  - Direction on Changes to Services
  - Refer Issues; Provide Input

- **TRF Advisory**
  - Prioritize Projects; Recommend Funding Levels; TRF Review

- **Vice President for UW-IT and CIO**
  - Service and Process Improvement Recommendations

- **President Provost**
  - In the diagram, there is a connection from the President Provost to the IT Strategy Board.
Reimagining IT Governance in the 2022-23 Cycle

Vision & Scope
(Why & What)
October 2022

Plan the Change Effort
(How)
December 2022

Check In
Input on design of future IT Governance
February 2023

Endorse
Final review of proposed changes for 2023-24
April 2023

IT Governance Working Group

IT Strategy Board

IT Service Investment Board

IT Service Management Board
Vision

Information Technology enables the UW mission and accelerates innovation and discovery. Technology itself is not the outcome.

Why reimagine IT governance?

The needs of the UW should drive information technology decision-making across the institution; IT Governance should be the vehicle for the UW to drive these decisions.
Current State: IT-related governance at the UW

Washington State OCIO
Oversight of UW Enterprise IT Projects, tracked on behalf of the UW by UW-IT’s governance structure

UW-IT
Three tiers with 4 boards plus groups specific to divisions or services (e.g., ITAC)

Bothell & Tacoma
Bothell Technology Advisory Committee
Tacoma Campus Technology Committee

Computing Directors
Forum for communication on strategic IT issues

UWA IT Providers
30+ IT providers in campuses, schools, colleges, and other units, each with IT governance structures
Example:
• Workday Governance (ISC)

UW Finance Transformation
Several program-specific governance groups

Workday Guardrails
Reference architecture process

Security, Privacy & Risk
CISO’s Security Advisory Board
Enterprise Risk Management
Privacy Office

UWM IT Governance Partnership
Three tiers with 60+ groups by line of business/function

UW Data Governance
Three tiers of data domain councils plus task forces

Additional Groups
UW councils and committees related to IT, and external groups.
Scoping IT governance

> What areas should IT governance connect up?
> How might we drive decisions & action between these areas?
Adjusting the focus & maturity of IT governance

- **Track** major IT projects to mitigate risk & assure success
- **Rationalize** existing/proposed IT services to reduce costs & increase benefits
- **Roadmap** & execute future IT services based on business needs

Today | Mid Term | Long Term
Broad authority and focused action

Countless IT decisions

IT at the UW

Governance has broad authority

Governance takes focused action

Alignment on shared goals & values

Key strategic initiatives

With insight into the overall portfolio
What should IT governance look like in 5-10 years?

**Investment**
- IT investments are driven by institutional outcomes
- IT roadmaps for these outcomes are shared, prioritized, and resourced

**Projects**
- IT projects are well planned for success, value, and risk mitigation
- Paths for innovative projects as well as highly managed projects

**Value**
- Technology enables student success, research, and the UW mission
- The UW has the right IT services at the right time at the right cost with well-managed risk

**Desired Outcomes**
- Prioritized Roadmaps

**Resources**
- Well-managed projects

**IT Services**
- Enabling the UW mission
Future of IT Governance - Break Out Sessions

Jim Phelps
Director, Enterprise Architecture and Strategy, UW-IT

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Breakout Room Topic 1 – WHY: Drivers & Outcomes

> Do you agree with the vision for IT Governance laid out in the introduction?
  – If yes, what drivers do you see?
  – If not, what is your vision for IT Governance and why?

> What are key outcomes you expect from transforming IT governance? What is the increase in value to UW?
Breakout Room Topic 2 – WHAT: Scope & Priorities

> What are key differences you envision between current and future IT governance? (such as authority, scope, organization, etc.)
> What aspects of IT governance would you prioritize for improvement?
Proposed Next Steps

> Next Board meeting:
  — Present a plan for designing & executing changes in IT governance
  — Charge an IT Governance Working Group

> If you are willing to spend more time:
  — We will reach out to you and/or your delegates to learn more about your goals for IT governance
TAKEAWAYS, NEXT STEPS

Andreas Bohman
Vice President for UW-IT and CIO

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QUESTIONS AND DISCUSSION