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| **CHECKLIST 1: BEFORE THE CONVERSION** | **OUTLOOK USERS** | **ALPINE USERS** | **SMARTPHONE USERS** |
| 1. **Know your 365 email conversion date**    * Make a note of it on your calendar    * Plan to not use email during the conversion weekend (process starts Friday at 5pm, and finishes Monday, 6am)    * If you must use email on that weekend, use the new Office 365 web application | **X** | **X** | **X** |
| **2. Bookmark this link in your browser:** [Help & Training Resources](https://docs.google.com/document/d/1F1CWbO8wNXng9-bcR-n6yCe_GGtEh_lauwHmt94J6lg/edit) | **X** | **X** | **X** |
| **3. Do not make changes to your UW Net ID** within two weeks of your email conversion date | **X** | **X** | **X** |
| 1. **Review your UW Directory contact info**    * This contact info will display in the new Office 365 address book [Update Directory Information for Office 365](https://drive.google.com/file/d/0B-YdklfL-HtJVGNQYXZ0YmdFRjQ/view) | **X** | **X** | **X** |
| 1. **Fix email folder names:** Replace symbols and special characters with underscores    * Remove special characters like [ ] / \ &~ ? \*|< > " # ;: +., .. |  | **X** |  |
| **6. Locate the new Office 365 email icon on your desktop or bookmark this link** <https://outlook.com/uw.edu>(Use UW NET ID) |  | **X** |  |
| **7. Watch** [**Video: Using Email in Office 365 Outlook Web Access (3 mins)**](https://drive.google.com/open?id=0B-YdklfL-HtJVGU1UFFIV2lvSE0)Save video locally and then open to play (no sound, just text) |  | **X** |  |
| **8. Alpine-only users:** [**export Alpine Contacts**](https://drive.google.com/file/d/0B-YdklfL-HtJWVo2aldoZXM1MHc/view) (you will import into Outlook 365 later) |  | **X** |  |
| 1. **Outlook users: Contacts, Email and Calendar will transfer over**  * Contacts: Optional - save a backup of contacts. [Export Outlook Contacts](https://drive.google.com/open?id=0B-YdklfL-HtJVXdzTTVzclQ4Ylk) * Email: Know that if using Outlook Desktop, you’ll need to do 2-3 steps of [initial setup](https://drive.google.com/open?id=0B-YdklfL-HtJcHpwOTVmcDZINjQ) once conversion is complete * Calendar: Print out a few weeks of your schedule, use to verify post conversion accuracy | **X** |  |  |
| 1. **Shared Calendar Owners: Be prepared for changes to shared calendar names and resource names (rooms, equipment)**    * Re-grant permissions to restricted calendars    * Notify calendar users of new Office 365 calendar name    * Notify users of the new calendar practices, if there are any changes | **X** | **X** | **X** |

**CHECKLIST 2: AFTER THE CONVERSION**

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| **DAY ONE FOR ALPINE USERS -** Switch to 365 Outlook Web Access | **OUTLOOK USERS** | **ALPINE USERS** | **SMARTPHONE USERS** |
| **1. Log in to Outlook 365 (use the desktop icon or navigate to** <https://outlook.com/uw.edu>**and save preferred language/time zone** |  | **X** |  |
| **2. Review these Outlook web access resources if needed:**  [365 Help & Training Resources](https://docs.google.com/document/d/1F1CWbO8wNXng9-bcR-n6yCe_GGtEh_lauwHmt94J6lg/edit) |  [Video: Using Email in 365 Outlook Web Access (1 min)](https://drive.google.com/open?id=0B-YdklfL-HtJVGU1UFFIV2lvSE0)  [Video: Navigating Office 365](https://drive.google.com/open?id=0B-YdklfL-HtJWEFEM2x5ZXpiRFk) (3 mins) – Helpful info on finding your email folders which are not immediately visible |  |  |  |
| **3. A new Focused inbox is created by Office 365.** To learn more about how to use it or to turn it off, see [Focused Inbox](https://drive.google.com/open?id=0B-YdklfL-HtJWFBsbklHY2h6aTA) |  | **X** | **X** |
| **4. Revise your** [email signature for outgoing emails](https://drive.google.com/open?id=0B-YdklfL-HtJOUdteVU2S2x3ZW8) |  | **X** | **X** |
| **5. Import your Alpine contacts** [Import Contacts](https://drive.google.com/open?id=0B-YdklfL-HtJZGJDVmpXT3Q5WUk) |  | **X** |  |
| **6. Clean up Sent folders** Alpine creates multiple Sent folders. To fix this, move sent emails into your primary Sent folder. |  | **X** |  |
| **7. Delete unusually named folders created by the conversion process.** *(e.g. .mailboxlist,.forward, remote\_pinerc, etc.)* | **X** | **X** | **X** |
| **8. Set up your smartphone to receive Office 365 email.** [Android Setup](https://drive.google.com/open?id=0B-YdklfL-HtJTEhUR0lsLVd1aVE)  [iPhone Setup](https://drive.google.com/open?id=0B-YdklfL-HtJOXBfVGVCeHdhUHM) You may set it up in advance, but new emails won't arrive until conversion starts. |  |  | **X** |
| **DAY ONE FOR OUTLOOK USERS -** Switch to 365 Outlook Desktop | **OUTLOOK USERS** | **ALPINE USERS** | **SMARTPHONE USERS** |
| 1. **With Outlook Desktop closed, start the required** [Initial Setup for Outlook Desktop](https://drive.google.com/open?id=0B-YdklfL-HtJcHpwOTVmcDZINjQ) (tip: enter full email address not just username)    * Know that Outlook email and calendar may run for a long time to sync locally on the first day (may take all day)    * Open a browser and use the web version of Office 365 Email on the first day to let Outlook Desktop catch up    * Let Outlook run in the background all day - lock your screen instead of logging off    * Turn down the volume as reminders for past events will pop up and ping - wait for a batch to load, and Dismiss All    * If you monitor a shared email account, add it back into your view [Add Shared Email Account to Outlook](https://drive.google.com/open?id=0B-YdklfL-HtJd205Um10TmZJQjA) | **X** |  |  |
| **2. Review these Outlook Desktop resources if needed:**  [Navigating Outlook Desktop](https://drive.google.com/open?id=0B-YdklfL-HtJVFp3R0xPWXhyYjA) - Helpful info on finding your email folders which are not immediately visible [Opening Shared Calendars](https://drive.google.com/open?id=0B-YdklfL-HtJRTV4T3Y1UE5CRXc) |  [Importing Contacts (in case they didn’t transfer](https://drive.google.com/open?id=0B-YdklfL-HtJR1pVXzllajA5SEU)  [FAQ Topic: Conference Rooms, Equipment, and Shared Calendars](https://intranet.uwmedicine.org/BU/ITSPMO/O365Email/Pages/Frequently-Asked-Questions.aspx) (includes how to access calendars not yet on Office 365) | **X** |  |  |
| 1. **Review your calendaring setup**    * Compare your calendar content in Office 365 to calendar printouts from Outlook desktop    * Verify the transfer of recurring meetings and exceptions to recurring meetings    * Change the room/equipment resource name on meetings you organized to the new Office 365 resource name    * Grant others the ability to view or edit your calendar. [Setting Calendar Permissions](https://drive.google.com/open?id=0B-YdklfL-HtJekZiNW1CMkh4cjg) (permissions may not transfer) | **X** |  |  |
| **4. Revise your** [email signature for outgoing emails](https://drive.google.com/open?id=0B-YdklfL-HtJdEJVUkZFZjVibEk) | **X** |  | **X** |
| **5. Setup your smartphone to receive Office 365 email.** [Android Setup](https://drive.google.com/open?id=0B-YdklfL-HtJTEhUR0lsLVd1aVE)  [iPhone Setup](https://drive.google.com/open?id=0B-YdklfL-HtJOXBfVGVCeHdhUHM) You may set it up in advance, but new messages won't arrive until conversion starts |  |  | **X** |
| **6. Clean up Sent folders** Alpine creates multiple Sent folders. To fix this, move sent emails into primary Sent folder. |  | **X** |  |
| **7. Delete unusually named folders created by the conversion process.** *(e.g. .mailboxlist,.forward, remote\_pinerc, etc.)* | **X** | **X** | **X** |