

## Wi-Fi Experience on UW Campus

UW students and faculty are substantially more satisfied with Wi-Fi on campus compared with those at peer institutions.

# **Student Experience**

# Realibility of Wi-Fi on Campus



**Peer Institutions** U.S. institutions with doctoral programs

Average rating

3.54

Quality of Wi-Fi experience

Poor / Fair



21.5% Neutral 16.1%

61.7%

Poor / Fair **30.1%** Neutral 15.9% Good / Excellent 51%

**Wi-Fi Access in Instructional Spaces** 

## Excellent

Average Rating

3.89

Poor / Fair **13.2%** 

Quality of Wi-Fi experience



Neutral 10.7%

Excellent

Excellent

22.1% Neutral

Excellent

13.4% Good / Excellent 61.2%

**Ease of Login** 

Average rating

4.04

9.6%

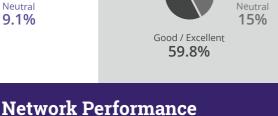
Quality of Wi-Fi experience



9.1%

Poor / Fair

Poor / Fair **22.6%** 



#### Average rating Excellent

(e.g., Speed/Bandwidth)

# Quality of Wi-Fi experience

3.82

Poor / Fair 12.7% Neutral 14.2%

.81

Good / Excellent

72.5%

23.8% Neutral 16.1%

Good / Excellent

57.7%

2.19

Excellent

**Numbers of Devices Connected Simultaneously** (e.g., Laptop, Mobile phone, Tablet and e-Reader)

# 1.48 On Average

**Faculty Experience** 

Realibility of Wi-Fi on Campus

#### 585 UW faculty participated in the survey U.S. institutions with doctoral programs

Average rating Excellent Poor

**(∵)** UW Seattle Campus

Quality of Wi-Fi experience Poor / Fair

Good / Excellent

82.8%

4.20

8.7% Neutral

5.5%

**Wi-Fi Access in Instructional Spaces** 

2.50

**Peer Institutions** 

Excellent

Neutral

9.2% Good / Excellent 67.2%

## Average rating

Excellent

### Poor

3.87 Quality of Wi-Fi experience

Good / Excellent

Poor / Fair 9.1% Neutral 13.4%

Poor

2.14

21.3%

Neutral

15.4%

Excellent

Good / Excellent 58.6%

73.6%