Your Entrust Token

Why did I receive this token?
You have been granted access to a restricted resource that requires you to log in with your password and the number generated by your Entrust token or a SecurID.

You will enter your token number on this screen when you log in to a web application such as OPUS, OWLS, ETR/PTR, MyGrad, or ASTRA.

How do I turn the token on and generate a token number?
Hold the button down until the status bar fills the display with dashes. Release the button as soon as the token number appears. You will have about 50 seconds to enter the number before the token turns off and the number disappears.

When you press and hold the button, status bars will fill the display, then the 8-digit token number will appear.

How do I turn the token off when a token number is displayed?
The token will turn off after 30 seconds of inactivity. You can quickly press and release the button to turn the token off, but the preferred method is just to wait 30 seconds.

Help! My token is displaying rotating information instead of a token number.
This can happen if you hold the button down for approximately 2 seconds when a token number is displayed. Your token will turn off after 30 seconds. You will be able to generate a token number the next time you turn the token on.

What else do I need to know?
Your token can get out-of-sync if you generate ten consecutive token numbers and do not use any of them to log in with. If your token is out-of-sync, your login attempt will fail. You can call the UW IT Service Center at the phone number below and they can synchronize your token, or you can do it yourself by going to https://uwnetid.washington.edu/manage/?entrust

Questions?
Please email your questions to help@u.washington.edu or call the UW IT Service Center at 206.221.5000.

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